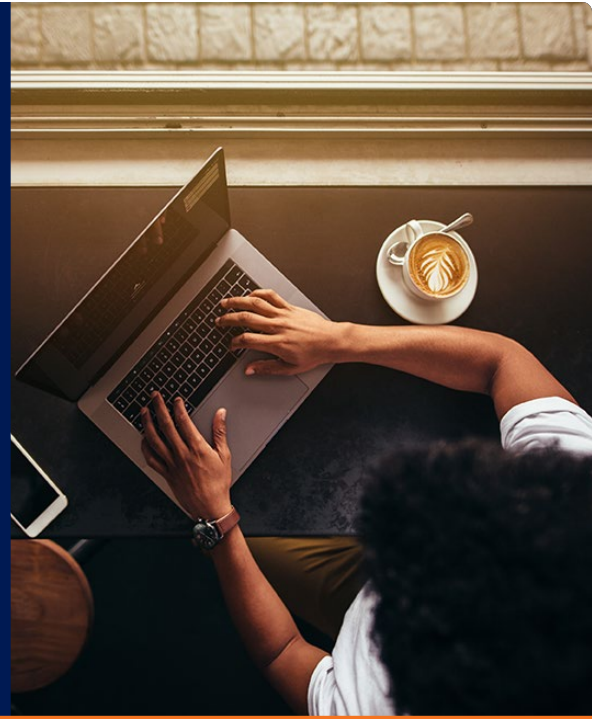




Boiler Re

FM Boiler Re Online Schedule a claims report



FM Boiler Re Online provides claims reports to our partner companies to ensure alignment regarding the number of claims submitted, adjustment result and amount paid. Loss history and claims management reports are available on a monthly, quarterly or semi-annual basis and can be scheduled through our partner company portal, FM Boiler Re Online.

Account registration

- Request access to FM Boiler Re Online by sending an email to fmboilerreonline@fm.com.
- For security purposes, an FM Boiler Re Online team member reviews each request and will initiate registration shortly after validating the new request.

Schedule a report

- After logging into FM Boiler Re Online at www.fmboilerreonline.com, navigate to the claims dashboard.
- Scroll to the reports section to find the loss history and claims management dashboard cards.
- Click “Schedule” and complete the form.
- Confirm a report is scheduled by reviewing the list under scheduled reports on the dashboard card.
- All scheduled reports will be listed by product and the desired frequency.

Delete a scheduled report

- After logging into FM Boiler Re Online, navigate to the claims dashboard.
- Scroll to the reports section to find the loss history and claims management dashboard cards.
- All scheduled reports will be listed by product and the requested frequency.
- Click “X” next a report to delete it.

What is the difference between the loss history report and claims management report?

- The claims management report is a list of all claims payments outstanding.
- The loss history report is a YTD list of all claims submitted to FM Boiler Re.

Claims management report frequency

Users may choose to receive scheduled reports on a frequency that best suits their needs. Options available include:

- Monthly - Report distributed on the first day of each month.
- Quarterly - Report distributed on January 1, April 1, July 1 and October 1.
- Semi-annually - Report distributed on January 1 and July 1.
- After payment settlement - Includes claims activity as reported on the most recent quarterly premium payment received. This report is distributed the day after payment is recorded.

Note: The claims management report will only reflect payments through the most recent quarter settled.

Loss history report frequency

Users may choose to receive scheduled reports on a frequency that best suits their needs. Options available include:

- Monthly - Report distributed on the first day of each month.
- Quarterly - Report distributed on January 1, April 1, July 1 and October 1.
- Semi-annually - Report distributed on January 1 and July 1.

Note: The loss history report will only reflect payments through the most recent quarter settled.